

City of Oakland Park Smart Metering Program

The City of Oakland Park has partnered with Energy Systems Group (ESG) and Utility Metering Solutions (UMS) to implement a comprehensive Smart Metering Program that will include installation of Advanced Metering Infrastructure (AMI) technology throughout our service area. If you are returning to find this notice, your water meter has been replaced with an AMI meter and the contractor was unable to contact you by knocking on your door.

The City of Oakland Park, Energy Systems Group, and Utility Metering Solutions thank you for your cooperation in making this a successful program.

To learn more about the Smart Metering Program:
www.energysystemsgroup.com/oaklandpark



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What happened during installation:

- A UMS employee replaced your existing water meter with an AMI meter. UMS is an experienced contractor and work was performed in accordance with City standards.
- Your water service was interrupted for 15-20 minutes while your water meter was removed.
- If your water service was "ON" before installation, the service was restored after installation of the new water meter and your water line was flushed to remove air in the line. If necessary, you may also turn on your sink faucet or yard hose to flush additional air from the service line.
- If your water service was "OFF" before installation, we replaced your meter and your water service was left "OFF."

For questions, concerns, or to report a leak following this installation, please contact UMS at **866-371-9374**. Should you have any questions or feedback, please contact the City of Oakland Park Utility & Billing Services at **954-630-4280**. To learn more about the Smart Metering Program, visit www.energysystemsgroup.com/oaklandpark.



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